

Financial hardship application

In this document, 'the Bank', 'we', 'us', and 'our' means Teachers Mutual Bank Limited and 'you' means the person applying for or with one or more of our products and services.

To request assistance for financial hardship, please complete all sections of this form and answer every question. Your information will help the Bank evaluate your situation and provide the necessary support. If you have any questions while filling out this form, contact our Financial Hardship team on **1800 862 502**, 9am to 5pm, weekdays.

Please note financial hardship assistance is only available to Members who hold a credit product with the Bank..

To support your request, please provide a copy of the following documents:

- ▶ Your latest payslip or Centrelink income statement
- ▶ Employment separation certificate if you are unemployed
- ▶ Current building/strata insurance policy for your property, if you have a home loan with the Bank
- ▶ Current rental income statement if your home loan is for an investment property
- ▶ Your last three months' bank statements if your salary is not being credited to a Teachers Mutual Bank Limited account.

Once we understand your circumstances, we will be able to give you a decision within 21 days.

What are your personal details?

First account holder details

Title <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss Other		Member no
First names	Surname	
Residential address		
Suburb	State	Postcode
Postal address (if different from above)		
Suburb	State	Postcode
Home phone	Work phone	Mobile phone
Email		
Date of birth	Age	Occupation
Name of employer		
Age of dependant children	years	years

Second account holder details (if applicable)

Title <input type="checkbox"/> Mr <input type="checkbox"/> Mrs <input type="checkbox"/> Ms <input type="checkbox"/> Miss Other		Member no
First names	Surname	
Residential address		
Suburb	State	Postcode
Postal address (if different from above)		
Suburb	State	Postcode
Home phone	Work phone	Mobile phone
Email		
Date of birth	Age	Occupation
Name of employer		
Age of dependant children	years	years

Please provide reasons for your application for financial hardship

- ▶ what has happened to cause you financial difficulty?
- ▶ what is your plan, including the timeframe, to manage your financial position?

I/We wish to apply for financial hardship due to the following reasons:

I/We have made the following arrangements with other creditors:

1.
 2.
 3.
 4.
- I have no arrangements with other creditors

Statement of financial position

Liabilities	Balance owing	Assets	Estimated value
Home Loan (with us)		Property at	
Personal loan (with us)			
Other loans (who with?)		Motor vehicle (include make, rego, year)	
Credit/store card/s (who with and limit?)		Shares/savings/investments (who with?)	
Hire purchases/lease		Other assets (outline details)	
Other liabilities (please outline)			
Total Liabilities		Total Assets	

