Target Market Determination iNet Saver Account



Product	iNet Saver Account		
Issuer	Australian Mutual Bank LTD (AMBL) ABN 93 087 650 726 AFSL 236 476 Australian credit licence 236476		
Date of TMD	8 March 2024		
Target Market	Description of target market		
	Retail clients who are seeking:		
	 a savings account to manage their funds and facilitate payments online (through internet banking or the mobile app) the ability to earn interest on deposited funds no requirement to access funds via an ATM, Visa Debit card or at a branch the ability to have their funds at call 		
	Description of product, including key attributes		
	 no minimum deposits funds available at call (at call/withdrawal limits apply) direct credits Internet banking BPAY PayID banking via app Interest calculated daily on whole balances based on the rate applicable for the balance tier account must be opened in conjunction with a Transaction Account 		
Appropriateness Statement	Australian Mutual Bank LTD has considered that the product including its key attributes is likely to be consistent with the objectives, financial situation and needs of consumers in the target market		

Distribution Conditions

Distribution conditions

This product is distributed by the issuer through the following channels:

- AMBL branches
- AMBL Mobile Banking Specialists
- AMBL contact centre
- AMBL website

Distribution conditions for this product include:

- ensuring that retail clients meet the eligibility requirements for the product
- ensuring that distribution through AMBL branches, AMBL Mobile Banking
 Specialists and the AMBL contact centre is by appropriately trained staff

Review Triggers

The review triggers that would reasonably suggest that the TMD is no longer appropriate include:

- a significant dealing of the product to consumers outside the target market occurs
- a significant number of complaints is received from customers in relation to their purchase or use of the product that reasonably suggests that the TMD is no longer appropriate
- a material change to the product or the terms and conditions of the product occurs which would cause the TMD to no longer be appropriate
- a notification from ASIC requiring immediate cessation of product distribution or particular conduct in relation to the product
- information from other sources about consumer outcomes, including from the Australian Financial Complaints Authority (AFCA).

The Product Governance Framework includes regular consideration of whether there has been a review trigger following each distribution information report. That consideration is by reference to paragraphs 153 to 156 of RG 274.

Review Periods

The first review, and each ongoing review, must be completed within each consecutive 12 month period from the start date or earlier where necessary.

Distribution Reporting Requirements

The following information must be provided to Australian Mutual Bank LTD by distributors who engage in retail product distribution conduct in relation to this product:

The reporting period for this determination is every 3 months commencing from the start date

Type of information	Description	Reporting period
Significant dealing(s)	Information about any significant dealing in the product that is not consistent with the target market determination of which the distributor becomes aware.	As soon as practicable, and in any case within 10 business days after becoming aware
Complaints	The number of complaints and the nature and circumstances of the complaints	As soon as practicable, and in any case within 30 days or any other date reasonably requested
Other information requested by AMBL	Any other information reasonably requested by AMBL	Within 30 days or any other date reasonably requested