



Changes to the Australian Mutual Bank Mobile App Terms and Conditions

The Australian Mutual Bank Mobile App Terms and Conditions are changing on 30 October 2026.

These changes are being made to improve device security and enhance the user experience.

What's changing

- **Register up to four devices:** You can register and use the app on up to four mobile devices. If you reinstall the app or change devices you may need to re-register your device.
- **App upgrades:** You must install an app upgrade as soon as possible after we notify you that an upgrade is available. Using the latest version of the app helps to ensure a secure user experience.
- **Biometric login:** If you use fingerprint or facial recognition to log in, you must ensure that only your own biometric details are stored on your device.
- **Enhanced device security:** You must tell us immediately if your device is lost, stolen or compromised, or if your mobile service is disconnected. You must also delete the app and disable biometric access before selling, gifting or disposing of your device.
- **App availability and acceptable use:** The app may sometimes be unavailable, including during maintenance or because of third-party services. You must use the app only for your banking and must not copy, modify, reverse-engineer, hack or insert malicious code into it.