Application for membership

TEACHERS MUTUAL BANK LIMITED

In this document, "the Bank", "we", "us" and "our" means Teachers Mutual Bank Limited; and "you" means the person applying for or with one or more of our products and services.

What are your personal details?

Full name as per your identity documents

Title ☐ Mr ☐ Mrs ☐ Ms ☐ Miss Other | Date of birth

Given names | Last name

Also known as (if applicable)

Country of birth | Countries of citizenship

Residential address mandatory – must not be a PO Box

No/Street | Suburb/Town/City

State/Territory | Postcode | Country

Postal address (if different)

No/Street/PO Box | Suburb/Town/City

State/Territory | Postcode | Country

Contact details – Mobile and email fields are mandatory to enable your account to be set up

Home phone | Work phone

Mobile phone | Email

What is your membership eligibility?

Membership is open to individuals who are citizens or permanent resident of Australia.

What is your taxation status and details?

Please advise all the countries of which you are a tax resident. For more information go to ato.gov.au and type 'tax resident' in the search tab.

☐ Australia only ☐ Australia and _____ and _____

☐ not Australia but _____ and _____

Financial details

By confirming your financial details, you're helping us meet our legal obligations under the 'Know Your Customer' (KYC) requirements. These requirements help us protect your account(s) and leads to a safer financial system.

Employment type – Please select the employment type that reflects your current situation

Occupation

☐ Self-employed ☐ Employed ☐ Unemployed ☐ Student

☐ Stay-at-home-parent ☐ Retired ☐ Not seeking employment ☐ Pensioner

Source of wealth – What is the main source of savings or investments? (Please select one option)

☐ Business profits ☐ Dividends and returns ☐ Donations ☐ Employment income

☐ Funds from council ☐ Funds from government ☐ Funds from state ☐ Gifts

☐ Inheritance ☐ Investment income ☐ Property sales ☐ Trust funds

☐ Lottery or gambling winnings ☐ Pension or retirement funds

Source of funds – Where does the majority of money entering your account(s) come from? (Please select one option)

☐ Business profits ☐ Dividends and returns ☐ Employment income ☐ Gifts

☐ Inheritance ☐ Investment income ☐ Loans ☐ Rental income

☐ Sales of assets ☐ Savings ☐ Funds from government ☐ Pension

☐ Retirement funds

Reason for banking with us – What is the main reason for banking with us?

☐ Transactional ☐ Savings ☐ Short-term borrowing ☐ Investment

Electronic Disclosures

We prefer to communicate with you electronically in a manner that protects your personal information.

By opening an account, you agree that we may give you documentation relating to this application electronically (for example by email, SMS text message, message in Internet Banking, message in our Mobile Banking app) or by making them available to you on our website and telling you that they are available, unless you tell us that you want to receive paper copies. You may request paper copies at any time.

Shareholder notices

Nomination to receive shareholder notices electronically

☐ By ticking this box, you nominate to receive shareholder notices electronically at your electronic address(es) specified on this form or such other electronic address as you later give us.

Unless you tick the above box, you will receive shareholder notices in paper form by post. If you choose electronic we will no longer send shareholder notices in paper by post, unless it is necessary for us to do so. You may change your communication preference at any time in internet banking or by contacting us on **1800 862 265**. The Annual Report is available on the Bank's website.

Privacy Notice

Collecting personal information about you

Generally, we collect personal information directly from you. We do so when you open a membership, open an account, or perform a transaction with us.

We collect, use, hold and disclose personal information about you so that we can:

- establish your identity as required by the *Anti-Money Laundering and Counter Terrorism Financing Act*
- assess your eligibility for membership
- process applications for products and services, including loans
- assess applications at an application level, including where information about other individuals (such as a spouse or partner) is required to assess financial capacity, eligibility or program requirements
- manage our risks and help identify and investigate inappropriate and illegal activity, such as fraud
- support your participation in government programs or schemes (such as Housing Australia)
- comply with our legal obligations (including to assist law enforcement agencies or regulators where we are required to do so)
- facilitate, administer and support payment services, card-based payment solutions, including services provided in partnership with payment schemes, payment processors and technology providers and
- inform you about products or services that we think maybe of interest to you, including those of our business partners.

What happens if you do not provide us with sufficient personal information about you?

If you do not provide us with the personal information we need, we may not be able to provide you with the products or services you are seeking.

To whom do we disclose personal information?

The types of people and entities we disclose personal information about you to include:

- people and entities with whom we have outsourcing or service arrangements, including statement production and delivery, card production, identity confirmation and verification, loan origination, verifying loan applications, auto credit decisioning, payment processing and systems, digital payment service providers, payment schemes, card network operators, banking services, data and transaction processing and related technology providers
- brokers, agents and advisers acting for you
- lenders' mortgage insurers and valuers
- persons and organisations who assist us in monitoring recorded calls for the purposes of quality assurance, training and acknowledgement
- our auditors, insurers and re-insurers
- employers or former employers (to verify employment in the case of loan applications)
- government and law enforcement agencies or regulators
- government program administrators (such as Housing Australia) where you participate in those programs
- credit reporting bodies and other credit providers
- organisations that help identify and investigate inappropriate or illegal activity, such as fraud and
- Consumer Data Right accredited data recipients where you have consented to the accredited data recipient collecting the personal information from us and we disclosing the personal information to the accredited data recipient (see our *Consumer Data Right Policy* which is available on our website and on request for more information).

Electronic verification of identity

- **Section A**

  We are required under the Anti-Money Laundering and Counter-Terrorism Financing Act to collect and verify information relating to your identity. Subject to your consent, we may disclose your name, address, date of birth and other identity information to credit reporting bodies, the government's Documentation Verification Service (DVS)[1] and third party identification verification providers that assist us to verify your identity. Our identity verification providers (ID Verifiers) include OCR Labs Pty Ltd (ACN 603 823 276) trading as "IDVerse", InfoTrack Pty Ltd (ACN 092 724 251), GBG (Australia) Pty Ltd (ACN 097 737 105) trading as "Green ID" and NextGen.Net Pty Ltd (ACN 062 989 753) (ID Verifiers). To access such information, our ID Verifiers are registered to act on our behalf under the DVS to:

1. The DVS is a national online system that allows personal identifying information about individuals to be compared against government records. Your information will be matched against that held by the relevant government department or agency. You can find out more about the DVS on their website.

- request that a credit reporting body provide us with an assessment as to whether your personal information matches that held in their credit information files. (In preparing this assessment, the credit reporting body may use the personal information of other individuals);
- disclose your personal information to the DVS;
- search other public records.

- **Section B**

  We are also required under the State based real property laws to collect personal information and verify the identity of mortgagors for mortgages (VOI). These laws are: the Electronic Conveyancing (Adoption of National Law) Act 2012 (NSW), Electronic Conveyancing (Adoption of National Law) Act 2013 (Victoria), Electronic Conveyancing National Law (Queensland) Act 2013 (Queensland), Electronic Conveyancing Act 2014 (Western Australia), Electronic Conveyancing National Law (South Australia) Act 2013 (South Australia), Electronic Conveyancing (Adoption of National Law) Act 2013 (Tasmania), Electronic Conveyancing (National Uniform Legislation) Act 2013 (Northern Territory) and Electronic Conveyancing National Law (ACT) Act 2020 (Australian Capital Territory).

  In this sub-section, "you" or "your" mean the proposed mortgagor(s). Subject to your consent, our identity verification may be performed by an ID Verifier. To verify your identity, information about you, including data from your identity document(s), your biometric data and information about your device and location will be provided to an ID Verifier. For further details about how these ID Verifiers may collect, hold, use or disclose your personal and sensitive information please refer to the respective service provider's privacy policy.

If you do not consent to these processes, alternative forms of verifying your identity are available on request.

If we are unable to verify your identity using the above methods, you will be provided with a notice to that effect. You may then be asked to provide further evidence of your identity. If we are unable to verify your identity to our satisfaction, we will not be able to admit you to membership or provide you with the services or products you seek.

Our Privacy and Credit Reporting Policy

Our Privacy and Credit Reporting Policy is available on our website. It contains information about:

- how we collect, use, hold and disclose your personal information
- how you can access personal information about you
- how you can seek correction of that personal information
- how you may complain if you think we may have breached your privacy
- how we will deal with your complaint and
- how we manage credit information.

Sending information overseas

Depending on our commercial arrangements, we may disclose personal information about you to business partners with operations overseas or who store personal information overseas (e.g. providers of Lenders' Mortgage Insurance ("LMI").

How to contact us

If you have any queries regarding privacy, use any of the methods set out below:

Teachers Mutual Bank Limited

Phone: **1800 862 265**

Email: **privacy@tmbl.com.au**

Post: GPO Box 5313, Sydney NSW 2001

OP00996-TMBL-0826

Acknowledgment and consents

☐ **Credit Reporting Consent**

I consent to Teachers Mutual Bank Limited collecting, using, holding and disclosing my personal information and credit reporting information as described in the Privacy Consent – Lending, including obtaining a credit report about me from a credit reporting body and disclosing information to a credit reporting body where permitted by law.

☐ **Identity Verification Consent**

I confirm that I am authorised to provide the personal details presented and I consent to my information being checked with the document issuer or official record holder via third party systems for the purpose of confirming my identity.

Where I provide personal information about another individual, I confirm that I am authorised to do so and have informed that individual of the purposes for which their information will be used.

Application, Acknowledgements and Declarations

Application

You hereby apply for membership of the Bank.

Acknowledgements and Declarations

You acknowledge and declare that:

- **You agree** to open an Everyday Direct Account with Visa Debit Card access^.
- The names you have provided in this application are the only names by which you are known and you acknowledge that you cannot be provided with any products or services until your identity has been verified by the Bank.
- Your application for membership of the Bank and for its products and services is subject to terms and conditions.
- You will automatically be registered for Internet Banking.
- The Bank may collect details of your membership of an industrial association in order to assess your eligibility for membership.
- The *Constitution* of the Bank (which governs membership), the Bank's Financial services guide, Conditions of use – Accounts and access and Fees and charges are available on the Bank's website or they can be sent to you upon request.

  The Bank strongly recommends that you read each of the documents noted here and that if you do not accept the relevant terms and conditions you should not use the product or service.

^ The bank reserves the right not to issue a card at it's discretion.

Your signature and date

Signature	Date

Returning this form



Teachers Mutual Bank, Reply Paid 92325, Sydney NSW 2001