

Australian Government



2021 - 22 Compliance Program

Submitted by:

Australian Mutual Bank Ltd (ABN:93087650726)

#Workplace overview

Policies and strategies

1: Do you have a formal policy and/or formal strategy in place that specifically supports gender equality in the following areas?

Recruitment	Yes(Select all that apply)	
Yes	Strategy Policy	
Retention	Yes(Select all that apply)	
Yes	Policy Strategy	
Performance management processes	Yes(Select all that apply)	
Yes	Policy Strategy	
Promotions	Yes(Select all that apply)	
Yes	Policy Strategy	
Talent identification/identification of high potentials	Yes(Select all that apply)	
Yes	Strategy Policy	
Succession planning	No(Select all that apply)	
No	Currently under development(Select the estimated completion date.)	
Currently under development	30-Mar-2023	
Training and development	Yes(Select all that apply)	
Yes	Policy Strategy	
Key performance indicators for managers relating to gender equality	Yes(Select all that apply)	
Yes	Policy	
2: Do you have formal policy and/or formal strategy in place that support gonder equality everall?		

2: Do you have formal policy and/or formal strategy in place that support gender equality overall? Yes(Select all that apply)

Yes	Policy
165	Strategy

3: Does your organisation have any of the following targets to address gender equality in your workplace?

4: If your organisation would like to provide additional information relating to your gender equality policies and strategies, please do so below.

Governing bodies		
Australian Mutual Bank Ltd		
1: Does this organisation have a governing body?	Yes(Provide further details on the governing body(ies) and its composition)	
1.1: What is the name of your governing body?	Australian Mutual Bank Ltd	
1.2: What type of governing body does this organisation have?	Board of directors	
1.3: How many members are on the governing body and who holds the predominant Chair position?		
Chairs		
Female	0	
Male	1	
Non-binary	0	
Members		
Female	3	
Male	4	
Non-binary	0	
1.4: Do you have a formal selection policy and/or formal selection strategy for this organisation's governing body members?	Yes(Select all that apply)	
	Policy	
1.5: Has a target been set to increase the representation of women on this governing body?	No(Select all that apply)	
	Do not have control over governing body/appointments	
	Australian Mutual Bank Ltd is a mutual organisation where Directors are democratically nominated, elected and appointed by members.	
1.6: Do you have a formal policy and/or formal strategy in place on the gender composition of your governing body?	No	
	Other (provide details)	
	Australian Mutual Bank Ltd is a mutual organisation where Directors are democratically nominated, elected and appointed by members.	
1.1.a.3: How many members are on the governing body and who holds the predominant Chair position?		

2: If your organisation would like to provide additional information relating to governing bodies and gender equality in your workplace, do so below.

#Action on gender equality

Gender pay gaps

1: Do you have a formal policy and/or formal strategy on remuneration generally? Yes(Select all that apply)

Yes	Policy
1.1: Are specific pay equity objectives included in your formal policy and/or formal strategy?	Yes(Select all that apply)
Yes	Other (provide details)
Other (provide details)	Identification and rectification of identified pay equity gaps

- 2: What was the snapshot date used for your Workplace Profile? 18-Jun-2021
- 3: Does your organisation publish its organisation-wide gender pay gap?
- 4: Do you give WGEA permission to publicly publish your organisation-wide gender pay gap?

5: If your organisation would like to provide additional information relating to gender pay gaps in your workplace, please do so below.

Pay rates are compared to the mutual banking sector and the broader market when reviews are undertaken based on the role and responsibility, not gender.

Employer action on pay equity

1: Have you analysed your payroll to determine if there are any remuneration gaps between women and men (e.g. conducted a gender pay gap analysis)?

No(Select all that apply)

NO	Currently under development(Select the estimated completion date.)
Currently under development	31-Mar-2023

2: For organisations with partnership structures: Have you undertaken a gender remuneration gap analysis ('gender pay gap analysis') in the current reporting period to determine if there are any remuneration gaps between women partners and men partners in your organisation?

3: If your organisation would like to provide additional information relating to employer action on pay equity in your workplace, please do so below.

During the reporting period the organisation has been analyzing and making adjustments to achieve a greater level of pay equality between men and women performing the same work. A gender remuneration gap analysis is currently under development. All employees have received training on managing unconscious bias.

1: Have you consulted with employees on issues concerning gender equality in your workplace during the reporting period?

No(Select all that apply)

No	Others (Provide Details)
Others (Provide Details)	Employees are consulted on parental leave through the enterprise bargaining process. The parental leave provisions are separated by primary and secondary carer, not gender. Employees are also consulted on flexible working arrangements through the enterprise bargaining process. All employees receive education and training in relation to sex based harassment and discrimination through policy and training modules.

2: Do you have a formal policy and/or formal strategy in place on consulting employees about gender equality?

No	
No	Currently under development(Select the estimated completion date.)
Currently under development	31-Mar-2023

3: On what date did your organisation share your previous year's public reports with employees? 11-Aug-2021

4: Does your organisation have shareholders?

Yes	
4.1: On what date did your organisation share your previous year's public reports with shareholders?	11-Aug-2021

5: Have you shared previous Executive Summary and Benchmark reports with the governing body?

6: If your organisation would like to provide additional information relating to employee consultation on gender equality in your workplace, please do so below.

A review of the company's position on working from home long term was undertaken and there is now policy in place that provides employees the flexibility to individually negotiate work from home arrangements. All vacancies are advertised internally and where possible we fill vacancies from within, this provides employees who work in retail face-to-face roles with a pathway for career progression and access to work from home arrangements.

#Flexible work

Flexible working

1: Do you have a formal policy and/or formal strategy on flexible working arrangements? Yes(Select all that apply)

Yes(Select all that apply)	
Yes	Policy
A business case for flexibility has been established and endorsed at the leadership level	Yes
Leaders are visible role models of flexible working	No(Select all that apply)
No	Other (provide details)
Other (provide details)	The company has a working from home policy which sets out responsibilities of stakeholders at all levels including expectations of employees and managers who have such arrangements.
Flexible working is promoted throughout the organisation	Yes
Targets have been set for engagement in flexible work	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Flexible working arrangement provisions are contained in the enterprise agreement. Any employee, including casuals can make a request for flexible working arrangements if they have completed 12 months continuous service. The right to request conditions are gender neutral.
Targets have been set for men's engagement in flexible work	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Flexible working arrangements are available to all employees under the enterprise agreement though access to these arrangements is affected by the nature of the work the employee performs e.g. face-to-face customer service roles require the employee to attend a worksite. Whilst specific targets have not been set, as at the date of the workforce profile 18/6/21 male employees represented 28% of the workforce, with 24% actively working in hybrid work from home and office arrangements.

Leaders are held accountable for improving workplace flexibility	No(Select all that apply)
No	Other (provide details)
Currently under development	
Other (provide details)	Under consideration.
Manager training on flexible working is provided throughout the organisation	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Under consideration.
Employee training is provided throughout the organisation	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Employees who move away from face-to-face customer service roles receive training to help with the transition to hybrid work from home and office arrangements.
Team-based training is provided throughout the organisation	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Employees who move away from face-to-face customer service roles receive training to help with the transition to hybrid work from home and office arrangements.
Employees are surveyed on whether they have sufficient flexibility	Yes
The organisation's approach to flexibility is integrated into client conversations	No(Select all that apply)
No	Not a priority
The impact of flexibility is evaluated (e.g. reduced absenteeism, increased employee engagement)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Under consideration
Metrics on the use of, and/or the impact of, flexibility measures are reported to key management personnel	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Under consideration
Metrics on the use of, and/or the impact of, flexibility measures are reported to the governing body	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Under consideration

2: Do you offer any of the following flexible working options to MANAGERS in your workplace?

Flexible hours of work	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Informal options are available Formal options are available
Compressed working weeks	No(You may specify why the above option is not available to your employees.)
No	Not a priority
Time-in-lieu	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Telecommuting (e.g. working from home)	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available Informal options are available
Part-time work	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Job sharing	Yes(Select one option only)
Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available
Carer's leave	Yes(Select one option only)
Yes	SAME options for women and men(<i>Select all that apply</i>)
SAME options for women and men	Formal options are available
Purchased leave	No(You may specify why the above option is not available to your employees.)
No	Other (provide details)
Other (provide details)	The company considered purchased leave during the 2021 enterprise agreement negotiations. It was decided not to proceed at that point in time due to the potential impact on resources, especially knowing that there would be a significant number of employees looking to take accrued leave as the country emerged from the pandemic.
Unpaid leave	Yes(Select one option only)

Yes	SAME options for women and men(Select all that apply)
SAME options for women and men	Formal options are available

3: Are your flexible working arrangement options for NON-MANAGERS the same as the options for managers above?

Yes

4: Has your organisation implemented an 'all roles flex' approach to flexible work?

5: Did you see an increase, overall, in the approval of FORMAL flexible working arrangements for your workforce during the 2021-22 reporting period?

Yes, for both women and men

6: If your workplace includes hybrid teams (i.e. some employees in a team work remotely while other employees in a team work at the organisation's usual workplace), have any of the following measures been utilised to ensure the fair treatment of all employees regardless of work location?

Other(Provide details)	
Other	Work from home policy outlines roles and responsibilities of employees and managers to support transparent communication and consultation.

7: If your organisation would like to provide additional information relating to flexible working and gender equality in your workplace, including specific changes due to the impact of the COVID-19 pandemic on your workplace, please do so below.

#Employee support

Paid parental leave

1: Do you provide employer funded paid parental leave regardless of carer's status (i.e. primary/secondary) in addition to any government funded parental leave scheme?

Yes, we offer employer funded parental leave (using the primary/secondary carer definition)

1.1: Do you provide employer funded paid parental leave for primary carers in addition to any government funded parental leave scheme?	Yes(Please indicate how employer funded paid parental leave is provided to the primary carers.)
1.1.a: Please indicate whether your employer-funded paid parental leave for primary carers is available to:	All, regardless of gender
1.1.b: Please indicate whether your employer-funded paid parental leave for primary carers covers:	Birth Adoption Surrogacy
1.1.c: How do you pay employer funded paid parental leave to primary carers?	As a lump sum payment (for example, paid pre- or post- parental leave, or a combination)
1.1.d: Do you pay superannuation contribution to your primary carers while they are on parental leave?	Yes, on employer funded parental leave Yes, on government funded parental leave
1.1.e: How many weeks (minimum) of employer funded paid parental leave for primary carers is provided?	10
1.1.f: What proportion of your total workforce has access to employer funded paid parental leave for primary carers, including casuals?	91-100%
1.1.g: Do you require primary carers to work for the organisation for a certain amount of time (a qualifying period) before they can access employer funded parental leave?	Yes
1.1.g.1: How long is the qualifying period?	12
1.1.h: Do you require primary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Yes
1.1.h: Do you require primary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Within 24 months
Yes	

1.2: Do you provide employer funded paid parental leave for secondary carers in addition to any government funded parental leave scheme?	Yes(Please indicate how employer funded paid parental leave is provided to the secondary carers.)
1.2.a: Please indicate whether your employer-funded paid parental leave for secondary carers is available to:	All, regardless of gender
1.2.b: Please indicate whether your employer-funded paid parental leave for secondary carers covers:	Birth Adoption Surrogacy
1.2.c: How do you pay employer funded paid parental leave to secondary carers?	As a lump sum payment (for example, paid pre- or post- parental leave, or a combination)
1.2.d: Do you pay superannuation contribution to your secondary carers while they are on parental leave?	Yes, on employer funded parental leave Yes, on government funded parental leave
1.2.e: How many weeks (minimum) of employer funded paid parental leave for secondary carers is provided?	2
1.2.f: What proportion of your total workforce has access to employer funded paid parental leave for secondary carers, including casuals?	90-100%
1.2.g: Do you require secondary carers to work for the organisation for a certain amount of time (a qualifying period) before they can access employer funded parental leave?	Yes
1.2.g.1: How long is the qualifying period?	12
1.2.h: Do you require secondary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Yes
1.2.h: Do you require secondary carers to take employer funded paid parental leave within a certain time period after the birth, adoption, surrogacy and/or stillbirth?	Within 24 months
Yes	

.. Yes

2: If your organisation would like to provide additional information relating to paid parental leave and gender equality in your workplace, please do so below.

The company matches the weekly Government payment thereby providing an equal benefit irrespective of gender or position. Payments for the primary carer are made as the Government payments are received and processed through the pay system. Payments for the secondary carer are made upon receiving evidence that the employee has received the Government payments.

1: Do you have a formal policy and/or formal strategy to support employees with family or caring responsibilities?

Yes(Select all that apply)

...Yes

Policy

2: Do you offer any of the following support mechanisms for employees with family or caring responsibilities?

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Employer subsidised childcare	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	Due to the size of the company this is not feasible at this point in time.
On-site childcare	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	Due to the size of the company this is not feasible at this point in time.
Breastfeeding facilities	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	The company has not been approached for this type of facility, though would give any such requests favourable consideration.
Childcare referral services	No(You may specify why the above support mechanism is not available to your employees.)
No	Not a priority
Internal support networks for parents	No(You may specify why the above support mechanism is not available to your employees.)
No	Not a priority
Return to work bonus (only select if this bonus is not the balance of paid parental leave)	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	Primary carers who return to work after parental leave receive 5 days additional personal/carers leave (pro rata for part time employees) to assist with the care of the child.
Information packs for new parents and/or those with elder care responsibilities	No(You may specify why the above support mechanism is not available to your employees.)
No	Not a priority
Referral services to support employees with family and/or caring responsibilities	No(You may specify why the above support mechanism is not available to your employees.)
No	Not a priority

Targeted communication mechanisms (e.g. intranet/forums)	No(You may specify why the above support mechanism is not available to your employees.)
No	Insufficient resources/expertise
Support in securing school holiday care	No(You may specify why the above support mechanism is not available to your employees.)
No	Insufficient resources/expertise
Coaching for employees on returning to work from paid parental leave	No(You may specify why the above support mechanism is not available to your employees.)
No	Other (provide details)
Other (provide details)	Employees have access to keeping in touch days to undertake training prior to returning from parental leave.
Parenting workshops targeting mothers	No(You may specify why the above support mechanism is not available to your employees.)
No	Insufficient resources/expertise
Parenting workshops targeting fathers	No(You may specify why the above support mechanism is not available to your employees.)
No	Insufficient resources/expertise
Other (provide details)	No

3: If your organisation would like to provide additional information relating to support for carers in your workplace, please do so below.

Sex-based harassment and discrimination

1: Do you have a formal policy and/or formal strategy on sex-based harassment and discrimination prevention?

Yes(Select all that apply)

Yes	Policy
1.1: Do you provide a grievance process in any sex-based harasssment and discrimination prevention formal policy and/or formal strategy?	Yes

2: Do you provide training on sex-based harassment and discrimination prevention to the following groups?

All managers	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years
All employees	Yes(Please indicate how often is this training provided (select all that apply):)
Yes	At induction Every one-to-two years

3: If your organisation would like to provide additional information relating to sex-based harassment and discrimination, please do so below.

Family or domestic violence

1: Do you have a formal policy and/or formal strategy to support employees who are experiencing family or domestic violence?

No(Select all that apply)

No	Included in award/industrial or workplace
110	agreement

2: Other than a formal policy and/or formal strategy, do you have the following support mechanisms in place to support employees who are experiencing family or domestic violence?

Employee assistance program (including access to psychologist, chaplain or counsellor)	Yes
Training of key personnel	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Designated managers are able to support employees by referring them on to external qualified persons.
A domestic violence clause is in an enterprise agreement or workplace agreement	Yes
Workplace safety planning	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Employees who are experiencing family or domestic violence can request to change their work location, work contact details, start/finish times and days of work.
Access to paid domestic violence leave (contained in an enterprise/workplace agreement)	Yes(Is the leave period unlimited?)
Yes	No
: How many days of paid domestic violence leave (contained in an enterprise/workplace agreement) are provided?	10
Access to unpaid domestic violence leave (contained in an enterprise/workplace agreement)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Reference to the NES for unpaid family and domestic violence leave is contained in the enterprise agreement.
Access to paid domestic violence leave (not contained in an enterprise/workplace agreement)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Contained in the enterprise agreement

Access to unpaid leave	Yes(Is the leave period unlimited?)
Yes	No
: How many days of unpaid domestic violence leave are provided?	260
Confidentiality of matters disclosed	Yes
Referral of employees to appropriate domestic violence support services for expert advice	Yes
Protection from any adverse action or discrimination based on the disclosure of domestic violence	Yes
Flexible working arrangements	Yes
Provision of financial support (e.g. advance bonus payment or advanced pay)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	Access to financial support outside the paid leave covered in the enterprise agreement would be considered on a case by case basis.
Offer change of office location	Yes
Emergency accommodation assistance	No(Select all that apply)
No	Other (provide details)
Other (provide details)	There are no formal mechanisms in place to apply for emergency accommodation assistance though any such need or request would be given due consideration.
Access to medical services (e.g. doctor or nurse)	No(Select all that apply)
No	Other (provide details)
Other (provide details)	There are no formal mechanisms in place though any such need or request would be
	given due consideration.

3: If your organisation would like to provide additional information relating to family and domestic violence affecting your workplace, please do so below.

There are no formal mechanisms in place to apply for financial support for legal services, though the company has provided such support in the past. Any request for financial support for legal services would be given due consideration.

#Diversity and inclusion

Voluntary section

1: Do you have a formal policy and/or formal strategy on diversity and inclusion in your organisation?

Yes(Select all that is covered.)

...Yes

Cultural and/or language and/or race/ethnicity background Disability and/or accessibility Sexual orientation Gender identity Age

2: Do you collect data on whether employees identify as Aboriginal and/or Torres Strait Islander? Yes

... If this data can be shared and is not confidential, please complete the below table:

3: Do you currently collect data on any of the following dimensions of employees' identities?
Cultural and/or language and/or race/ethnicity background
Disability
Sexual orientation
Gender identity